

CARAVAN INSURANCE CLAIM PROCEDURE GENERAL ADVICE ONLY

Nepean Brokers & Associates Pty. Ltd. generally places Caravan Insurance policies with CIL Insurance Limited. If your caravan is Insured with CIL Insurance, please note the following claim procedure:

To lodge a claim, call CIL free on 1800 112 481 from anywhere in Australia anytime of day or night. They are available 24 hours a day, 7 days a week.

CIL's tips on making a claim:

- Avoid any discussions with the witnesses or any other party involved in the accident about who is responsible.
- Obtain the other party's details i.e. name, address, drivers' license number, registration number and also the same details for any witnesses.
- Contact the police to attend the scene of the accident.

CIL also offer the following checklist for information to have on hand when lodging a claim:

Quick Checklist

- Your Details
- Your Policy Number
- License Number
- Other Party (if relevant)
- Their Name (if relevant)
- License Number (if relevant)
- Registration (if relevant)
- Address (if relevant)

Should you have any difficulties or concerns with the lodgement of a claim further to the above or wish to discuss your claim with us, please contact Nepean Brokers & Associates Pty. Ltd. toll free on 1800 013 060.

Note that your Insurer may require additional information to that shown above, depending on the circumstances of your claim which may require your completion of a claim form. It is your obligation to assist your Insurer in all reasonable enquiries they may make, and to provide documentation to them if requested to assist them in these enquiries.

Disclaimer

This advice does not take into account any of your particular objectives, financial situation or any possible claim circumstances. For this reason, before you act on this advice, you should consider the appropriateness of the advice taking into account your own objectives, financial situation and any possible claim circumstances.